WE’RE HERE BECAUSE YOU DEPEND ON US
You depend on your family doctor to care for you. Most Ontario family doctors and primary care teams have been open and continue to be open during the COVID-19 pandemic.
Not sure if your family doctor’s office or team is open? Give the office a call!

WE’RE HERE TO CARE FOR YOU SAFELY
When you first contact us during this phase of COVID-19, we will use the phone or video first to ensure you are safe, keeping physical distancing in place to reduce the risk of COVID-19 transmission.
A virtual appointment IS an appointment. Here are answers to questions you may have about telephone and video appointments with your doctor.
You and your family doctor will decide if an in-person visit is needed – for example, for vaccinations or newborn visits – and if so, we have office procedures in place to ensure you are safe when you are seen. This will include you being asked to wear a mask when coming in person.

FIND THE CARE YOU NEED
If you do not have a family doctor or if your family doctor’s office is one of the few that is closed, here are some ways to help you get care:

Find a walk-in clinic in your neighbourhood:
thehealthline.ca
iamsick.ca

Connect with a doctor at the Ontario Virtual Care Clinic:
seethedoctor.ca/en/

Find a family doctor:
onter.ca/page/find-family-doctor-or-nurse-practitioner

We’re here to care for you and we’ll get through these challenging times together!